

# Automated Prescription Refills are Now Available!

Below are some common questions and answers about OKCIC's Automated Prescription Refill System

**Q: My prescription number isn't working. What do I enter?**

A: Your prescription number is a 7-digit number under the barcode of your prescription label. Please make sure this number starts with a 3 and excludes any letters when entering it on your phone.

**Q: My prescription isn't being accepted, but it starts with a 3.**

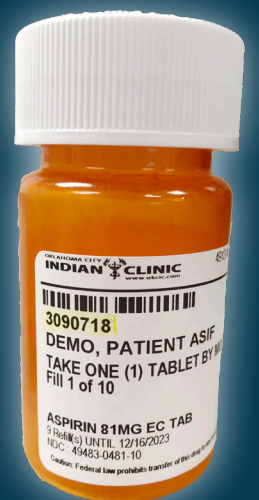
A: Please make sure you're entering all 7 digits. If you continue to have issues, please call (405) 595-3100 opt. 2.

**Q: My prescription is expired, but I still have refills left. Can I still receive remaining refills?**

A: No, the Pharmacy will need to contact your provider to renew your prescription.

**Q: Do I enter the letter in front of the prescription number?**

A: No, do not enter the letters you see in the prescription number. Only enter the 7-digit prescription number that starts with a 3.



**Q: What if I'm out of refills or the prescription is expired?**

A: You can still use the automated system. The Pharmacy will contact your provider to renew your prescription.

**Q: What if my prescription number does NOT start with 3?**

A: Call (405) 595-3100 option 2 and speak to a Pharmacy staff member.

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**To use OKCIC's Automated Prescription Refill System, please call OKCIC's Pharmacy at (405) 595-3100 opt. 1.**

For more information, scan the QR code:

